



Thursday 30th December
Friday 31st December
Kryal Castle

PATRON INFORMATION

VENUE ADDRESS

Parking / drop off - Dunnstown Recreation Reserve, 2855 Old Melbourne Rd, Dunnstown VIC 3352
Uber/Taxi - 121 Forbes Rd, Leigh Creek VIC 3352
Shuttle Bus - Mair Street, Ballarat VIC 3350

OPERATING TIMES

DOORS OPEN 12:30 (No Earlier)
OPERATING HOURS 30th 12:30 - 24:00
OPERATION HOURS 31st 12:30 - 01:00

TRAVELLING TO THE EVENT

Large crowds & extremely heavy traffic is expected in and around Kryal Castle.

A high number of patrons are expected to be attending the event so it's essential to plan your trip in advance and work out how you are getting to and from the Knight & Day Festival.

Patrons with car park tickets or those being dropped off by private vehicles (not uber or taxis) please travel to Dunnstown Recreation Reserve, 2855 Old Melbourne Rd, Dunnstown, then catch a shuttle bus to the Venue.

Patrons being picked up by private vehicles will need to catch the shuttle bus back to Dunnstown Recreation Reserve to be picked up from there.

Patrons arriving via Ride share or taxi entering the site via Forbes Road.

The best and most efficient way to get to and from the venue is via Shuttle Bus from Ballarat. Why sit in traffic when you can catch the shuttle bus?!

WE STRONGLY RECOMMEND YOU PURCHASE YOUR BUS TICKETS IN ADVANCE [HERE](#)

NO walking to or from the event site is allowed, you must arrive and depart via a shuttle bus, taxi/Uber or private vehicle!

BUS - To Event

Note: Masks will be required on all shuttle buses as per government regulations.

Buses to Kryal Castle will depart from Mair Street opposite Ballarat Train Station at 10.30am, 11.30am, 12.30am, 1.30pm, 2pm, 3pm and last buses at 4.00pm.

Bus transfer to Kryal should take no more than 20 minutes.

Patrons can arrive from 20 minutes prior to their scheduled departure time to have their ticket scanned and be wristbanded, buses will start departing as soon as they are full.

Bus tickets should be pre purchased! Very limited numbers available for purchase on the day; priority will be given to pre purchased ticket holders.

BUS - From Event

Note: Masks will be required on all shuttle buses as per government regulations.

Buses will be running on loops into Ballarat from 7.00pm every 30 minutes on the 30th of December 2021 and from 9.00pm every 30 minutes on the 31st of December 2021.

There are 3 scheduled stops, the bus will not stop on request nor will the pick patrons up and bring them back to the Castle

Stop 1 Victoria St Outside St Alipius Parish School

Stop 2 Cnr Barkly & Gladstone St - Gladstone Park

Stop 3 Mair St, Ballarat Train Station

Buses can also be caught from the Parking at Dunnstown Recreation Reserve, and drop off at the Reserve is also possible.

Once again, tickets must be pre purchased and only a small number will be available on the day. Priority will be given to pre purchased ticket holders.

RIDESHARE / TAXI ZONES

Knight & Day rideshare / taxi location will incorporate specific traffic treatments. Due to the anticipated high utilization of the roads around the venue, the designated vehicle drop off zone is to be located external to the event site on Forbes Road. Correctly identified taxi and rideshare vehicles will be allowed access.

PLEASE NOTE - Uber and Taxi availability will be extremely limited after the show finishes on each night; shuttle bus should be your preferred option for travel to and from the event!

PUBLIC DROP OFF & PICK UP

The designated Drop Off and Pick Up zone will ONLY be allowed at Dunnstown Recreation Reserve.

NO ACCESS TO THE VENUE FOR PICKUP AND DROP OFF WILL BE ALLOWED; Road Closures will be in place.

After the show - Patrons should board buses to the carpark and be collected at that location.

PARKING

Patrons will be discouraged to drive to the event and instead encouraged to travel via shuttle buses; however the event recognizes that some patrons may wish to drive to the event. Parking will therefore be made available to patrons

Patrons can access the Dunnstown Recreation Reserve at 2855 Old Melbourne Rd, Dunnstown VIC 3352

The carpark will be staffed and operational between the hours of 1030 – 0100hrs on event days.

The parking fee is \$25 per vehicle on the day or \$15 if pre purchased.

NO CAMPING OR SLEEPING IN VEHICLES ALLOWED AT ANY TIME!

PARKING TICKETS ARE NOW SOLD OUT. WE STRONGLY ADVISE PURCHASING BUS TICKETS IN ADVANCE [HERE](#).

ACCESSIBLE PARKING

Accessible Parking is available to Blue Badge holders via registration with Knight & Day Festival.

Accessible Parking cannot be organised on event days.

The car park will be operational between the hours of 1130 – 0100hrs.

There will be a limited number of accessible parking spots made available to patrons with limited mobility (blue badge holders). These spaces will be positioned as close to the event site as possible.

If patrons with serious immobility conditions require further assistance, they will be required to contact the promoter to organise alternate arrangements.

CONDITIONS OF ENTRY

By entering the event, you, the attendee, acknowledge that you have read the following rules governing conduct and consent to abide by such regulations and conditions.

Knight & Day Festival (Knight & Day Festival) is a licensed 18+ event

There will be limited tickets available at the door.

All patrons must have actual valid photo ID in the physical form of:

- Valid Australian Driver's license or learner permit,
- Valid Passport or State/Territory proof of age cards
- Valid Keypass ID

Festivals and events are to be attended by double vaccinated patrons. Vaccination Status will need to be shown on arrival. The easiest way is via the Service Victoria app when you check-in using the Victorian Government QR Code Service.

The festival will accept the following proof of vaccination status ONLY:

- COVID-19 digital certificate via the Service Victoria app
- COVID-19 digital certificate saved to a smartphone wallet
- Printed copy of COVID-19 digital certificate
- Printed copy of immunisation history statement
- Eligible proof of vaccination exemption.

For further information relating to Vaccination Status and Business responsibility to ensure patrons are vaccinated is available here - <https://www.coronavirus.vic.gov.au/checking-customers-vaccination-status>

If you have tested positive for COVID 19 or are required to isolate please do not attend the event.

We encourage you to complete a rapid test prior to attending however this is not a requirement of entry.

Entry to the event will be by way of a valid ticket and adhering to the conditions of entry as set out by the event organisers. Patrons will be required to have their identification checked, bags searched, tickets scanned and issued an appropriate wristband **pending their age prior to entering the event site.**

The right to refuse entry to any person is at the sole discretion of the event organiser or any agent acting on behalf of the organiser.

There are **STRICTLY NO PASS OUTS** (Exit and Re-entry) for this event.
Last entry to the event is 19:00 - please contact us if planning to arrive later.

REJECTION OF ENTRY OR EJECTION FROM EVENT

Security staff are entitled to search; pat down or metal detect any patron upon entry. Any person not compliant will be refused entry or removed from the event without refund.

Access to the event is prohibited or refused to people who:

- Are clearly under the influence of alcohol, drugs or any other stimulant.
- Illustrate behaviour that intends to disturb public peace or to provoke assault.
- Intentionally attempt to conceal prohibited items with the intent to bypass security screening.
- Are wearing gang related colours, Hi-vis clothing, or attempting to resemble any staff member; including unauthorized media vests, or uniforms that impersonate emergency service personnel.
- Are from unauthorized media outlets.

Only authorised and fully accredited media approved by the Marketing and Publicity departments are permitted at the Knight & Day Festival.

Any media or persons found to be carrying media equipment (microphones, recording devices, camera etc) or deliberately deceiving staff will be removed and banned from Knight & Day Festival for an indefinite period.

If you are evicted from the event, you will not be allowed re-entry and your ticket will not be refunded.

WHAT TO BRING

- Mask (while the main arena is outdoors many areas within the castle are indoors and you will be required to wear a mask)
- Refillable water bottle (no glass)
- Sunscreen and hat
- Mobile phone with copy of vaccination certificate and tickets (including bus or car park tickets)
- appropriate and comfortable clothing. Its going to be hot but may still get a bit chilly in the evening.
- Bank card. Contactless payments are preferred by bar, food and merchandise outlets.

PROHIBITED ITEMS

- Portable seating of any kind
- Tables, esky's or coolers, tents or sun shelters
- Alcohol, illicit and synthetic drugs
- Prescription drugs that are not in original container and without the pharmacy stickers issued in the name of the ticket holder
- Glass, aluminium or metal containers
- Liquids other than lotions (empty water bottles that are not glass/ Aluminum or metal are permitted)
- Professional Audio /Visual Recording Devices (excluding mobile phones and go pros)
- Flags & Poles
- Promotional materials- stickers & flyers
- Weapons or dangerous items including Laser pointers or selfie sticks
- Flares & Fireworks
- Bicycles, skateboards, surfboards, hoverboards, scooters or personalised motor vehicles.
- Animals (excluding authorised guide companion dogs)

No liquids are permitted onto site for security reasons; there is free water available at all bars and at multiple points throughout the venue. Patrons are permitted to bring empty water bottles that are not glass.

Additional items may be found prohibited at the discretion of event security guards.

All items deemed prohibited excluding illegal substances must be either disposed of, or removed from site.

Sunscreen lotion is available at all medical and merchandise outlets.

Additional items may be found prohibited at the discretion of Victoria Police or security guards.

CLOAKING SERVICES

There are charged cloaking services available internally at the event. \$5 per item

Cloaking for Prohibited Items excluding illicit substances cannot be cloaked externally, and must be either disposed of, or removed from site.

Knight & Day Festival will not take responsibility for cloaked items.

Please ensure you keep your ID on you at all times for bar service.

Knight & Day Festival shall not be held liable for any loss, injury or damages sustained entering or within the premises.

Entry is at your own risk

MERCHANDISE

Knight & Day Festival event merchandise will be available at the event, please refer to the [patron map](#) for location!

FOOD & BEVERAGE

Food & beverage concessions will be available throughout the venue for further details please visit [patron map](#) for locations

RESPONSIBLE SERVICE OF ALCOHOL

All licensing, RSA and any other matters relating to the service of alcohol are handled by the licensee and bar operator – **Velodrome Events Pty Ltd.**

Knight & Day is a 18+ licenced event, all patrons are to wristbanded to identify their age. All patrons entering the site must provide photo ID to secure an 18+ wristband, all person unable to provide ID will be refused entry.

Any variation to the above will cause a minor to be handed to Police.

VICTORIA POLICE

Police have the right to attend the Knight & Day Festival and have the right to question and eject patrons from the event, if they are suspected of possessing illegal substances, weapons or contraband.

A police dog operation will be in place at the discretion of Victoria Police.

Patrons should respect police and be compliant with their requests but should also be aware of their rights.

We strongly advise against bringing any illegal drugs to the event.

SAFETY & FIRST AID

Knight & Day Festival does not condone possession or use of illegal drugs at our events.

It is going to be warm so stay hydrated and look after your mates.

First Aid / Medical

There will be multiple first aid/medical posts throughout the venue.
Please consult the [patron map](#) for locations.

By entering the event and using the Venue and Event Medical Services medical facilities, a patron consents to providing access to their medical information.

SPECIAL PRESCRIPTION MEDICATION REQUIREMENTS

Knight & Day Festival is committed to maintaining the safety and wellbeing of all persons on site and is aware that a proportion of the festival audience may have a requirement to bring prescribed medicines and or special foods onto site.

To gain entry to the event with special medical requirements, you must ensure the following:

1. Ensure the medicine is in its original container, with the pharmacy sticker and issued in the name of the ticketholder i.e. DON'T peel the label off or carry someone else's medication.
2. Ensure the quantity carried is the minimal required for the duration of the event.
3. DON'T bring non-essential tablets such as vitamin supplements or over the counter painkillers
4. Be prepared to be challenged at the gate or in the Event but do not seek to conceal medication

NOTE: Patrons without approved medicine in its original container, with the pharmacy sticker and issued in the name of the ticketholder will be unable to enter the event with the medicinal items.

LIABILITY

Knight & Day Festival and Velodrome Events shall not be held liable for any loss, injury or damages sustained entering or within the premises.

Knight & Day Festival will not be held liable for any hearing damage or loss. Earplugs are available at the medical outlets.

ACCESSIBILITY & MOBILITY IMPAIRED INFORMATION

Upon presentation of a Companion Card, ticket purchasers are entitled to an additional ticket for their respective carer.

The Companion Card must be presented alongside the issued ticket to gain entry to the event.

Dedicated entry lanes will be available to those in possession of a Disability Card or Companion Card.

Guide Dogs are permitted on festival grounds to valid Disability Card or Companion Card holders.

The event grounds are wheelchair accessible, however please be aware that this is a large outdoor event that may require travelling on varied terrain, both turf and concrete. The ground may become soft and muddy if it rains. Please take extra precaution if this is the case. Matting and signage will be positioned where possible.

Knight & Day Festival is a multiple stage general admission live music festival, unlike a concert there is no reserved or dedicated seating.

Tickets to the event entitle patrons to standing room only in front of stages, there is however a dedicated viewing within the VIP area for accessible patrons.

Good quality audio is available throughout the site for all patrons.

If you have a serious immobility condition and require assistance you can contact the Knight & Day Festival office